

Prestige ProLIMO, wants you to know that we value the privacy of your information and will not sell or market your personal information to any other company. However, certain profile information may be used to create specific messages or advertising to you as described further in this privacy policy.

Prestige ProLIMO, and/or its corporate affiliates and/or subsidiaries (collectively "**Prestige ProLIMO**," "**us**," or "**we**") collects information about you when you use our applications, websites, and other online products and services provided by Prestige ProLIMO (collectively, the "**Services**"), and through other interactions and communications that you may have with us. This Privacy Policy describes how Prestige ProLIMO collects and uses the personal information that you provide through the Services. It also describes the choices available to you regarding our use of your personal information and how you can access and update this information.

SCOPE AND APPLICATION

This Privacy Policy applies to persons who use our application or access our Services to request transportation, delivery, or other services ("**Clients**"). This Privacy Policy does not apply to information that we collect from or about vehicle drivers, couriers, partner transportation companies, or any other persons or entities (collectively "**Drivers**"). If you interact with the Services as both a Client and a Driver, the applicable Privacy Policy applies to your different interactions with Prestige ProLIMO, respectively.

COLLECTION OF INFORMATION

INFORMATION YOU PROVIDE TO US

We only collect information that you directly provide to us, such as when you create or modify your account, request on-demand services, contact customer support, or otherwise communicate with us. This information may include: name, email, phone number, postal address, profile picture, payment method, and other information you choose to provide. We receive and store any information that you enter on our website or give us in any other way. You can choose not to provide certain information, but then you will not be able to take advantage of many of the features of our Services, including receiving pricing or making a reservation.

We collect all such information that you provide when making an enquiry / booking. You may also provide such information if you participate in a contest or questionnaire, or communicate with customer service; provide information in your account or profile; communicate with us by phone, email, or otherwise; provide employer information when opening a corporate account; provide reviews; or employ our personal notification services, if any. As a result of those actions, you may supply us with booking or reservation information such as your name, address, and phone numbers; credit card information; and content of reviews and emails to us. We use the information that you provide for our general commercial purposes including to allow us and our corporate affiliates and/or subsidiaries to respond to your requests, improve and customize future Services, and communicate with you.

INFORMATION WE COLLECT THROUGH YOUR USE OF OUR SERVICES

When you use our Services, we collect information about you in the following general categories:

LOCATION INFORMATION: When you provide us with your location and destination addresses for quote and or bookings. We may also derive your approximate location from your Internet Protocol (IP) address when necessary.

CONTACT INFORMATION When you provide us with your contact for quotes and or bookings, we store this information to facilitate social interactions through the Services and for other purposes described in this Privacy Policy or at the time of consent or collection.

TRANSACTION INFORMATION: We collect transaction details related to your use of the Services, including the type of service requested, date and time the service was provided, amount charged, distance traveled, and other related transaction details. Additionally, if someone uses your promo code, we may associate your name with that person.

USAGE AND PREFERENCE INFORMATION: We collect information about how you and/or visitors interact with our Services, your preferences expressed, and settings chosen. In some cases, we do this through the use of cookies, pixel tags, and similar technologies that create and maintain profile identifiers. To learn more about these technologies, please see our cookie policy.

LOG INFORMATION: When you interact with the Services, we collect server logs, which may include information such as device IP address, access dates and times, application or website features or pages viewed, application or website crashes and other system activity, type of browser, and the third-party sites or applications you were using before interacting with our Services.

INFORMATION WE COLLECT FROM OTHER SOURCES

We may also receive information from other sources and combine that with the information we collect through the Services. For example:

- If you choose to link, create, or log into your Services account with a payment provider (e.g., Google Pay) or social media service (e.g., Facebook), or if you engage with a separate app or website that uses our Application Programming Interface (API) or whose API we use, then we may receive information about you or your connections from that site or app.
- If your employer uses one of our enterprise solutions, we may receive information about you from your employer.
- Drivers may provide us with a user rating after providing transport services to you.
- If you also interact with the Services in another capacity, for instance as a Driver or user of other applications or websites that we provide, we may combine or associate that information with the information we have collected from you in your capacity as a client or rider in a vehicle.

USE OF INFORMATION

We may use the information we collect about you to:

- Provide, maintain, and improve the Services, including, for example, to facilitate payments, send receipts, provide products and services that you request (and send related information), develop new features, provide customer support to Clients and Drivers, develop safety features, authenticate Clients, and send product updates and administrative messages;
- Perform internal operations, including, for example, to prevent fraud and abuse of the Services; to troubleshoot software bugs and operational problems; to conduct data analysis, testing tests, and research; and to monitor and analyze usage and activity trends;
- Send or facilitate communications (i) between you and a Driver, such as estimated times of arrival (ETAs).
- Send you communications that we think will be of interest to you, including information about products, services, promotions, news, and events of Prestige ProLIMO and other companies, where permissible and according to local applicable laws; and to process contests, sweepstakes, or other promotion entries and fulfill any related awards;
- Personalize and improve the Services, including providing or recommending features, content, social connections, referrals, and advertisements.

We may transfer the information described in this Privacy Policy to, and process and store it, in the United States and other countries, some of which may have fewer protective data protection laws than the region in which you reside. Where this is the case, we will take appropriate measures to protect your personal information in accordance with this Privacy Policy.

SHARING OF INFORMATION

We may share the information that we collect about you as described in this Privacy Policy or as described at the time of collection or sharing, including as follows:

THROUGH OUR SERVICES

We may share your information:

- With Drivers to enable them to provide the transportation services that you request. For example, we share your name, photo (if you provide one), average user rating given by Drivers, and pickup and/or drop-off locations with Drivers;
- With other Clients and/or other riders if using a ride-sharing option; and with other people, as directed by you, such as when you want to share your ETA or split a fare with a friend;
- With third parties to provide you a Service that you requested through a partnership or promotional offering made by a third party or us;
- With the general public if you submit content in a public forum, such as blog comments, social media posts, or other features of our Services that are viewable by the general public;
- With third parties with whom you choose to let us share information, for example other applications or websites that integrate with our API or Services, or those with an API or Service with which we integrate;

- With third parties to either display advertising through the Services or to manage our advertising on other sites. Our third-party partners may use technologies such as cookies to gather information about your activities based upon your browsing activities and interests on this and other sites in order to provide you advertisements. If you wish to not have this information used for the purpose of providing you with interest-based ads, you may opt-out of their use of your information on those other websites. Please note that you will continue to receive non-specific generic advertisements.

OTHER IMPORTANT SHARING

We may share your information:

- With (i) Prestige ProLIMO corporate affiliates and/or subsidiaries that provide the Services; (ii) independent third-party transportation providers and third-party logistics providers, including transportation network company drivers, transportation charter permit holders or holders of similar transportation permits, authorizations or licenses (collectively, “**Transport Providers**”) that provide transportation and/or logistics services through the Services; and/or (iii) entities that conduct data processing on our behalf, or for data centralization and/or logistics purposes;
- With vendors, consultants, marketing partners, and other providers who we determine need access to such information to carry out work on our behalf;
- In response to a request for information by a competent authority if we believe disclosure is in accordance with, or is otherwise required by, any applicable law, regulation, or legal process;
- With law enforcement officials, government authorities, or other third parties if we believe your actions are inconsistent with our Client agreement(s), terms and conditions of services or policies, or to protect the rights, property, or safety of Prestige ProLIMO or others;
- In connection with, or during negotiations of, any merger, sale of assets, consolidation or restructuring, financing, or acquisition of all or a portion of our business by or into another company;
- If we otherwise notify you of, and you consent to, the sharing; and/or;
- In an aggregated and/or anonymized form which cannot reasonably be used to identify you.

SOCIAL SHARING FEATURES

The Services may integrate with social sharing features and other related tools which let you share actions that you take on our Services with other applications, sites, or media, and vice versa. Your use of such features enables the sharing of information with your friends or the public, depending on the settings that you establish with the social sharing service. Please refer to the privacy policies of those social sharing services for more information about how they handle the data that you provide to or share through them. Analytics and advertising services may allow others to provide audience measurement and analytics services for us, to serve advertisements on our behalf across the internet, and to track and report on the performance of those advertisements. These entities may use cookies, web beacons, source development kits (SDKs) and other technologies to

identify your device when you visit our site and use our Services, as well as when you visit other online websites and services. For more information about these technologies and service providers, please refer to our cookie statement.

ACCESS RIGHTS

Prestige ProLIMO will comply with individual's requests regarding access, correction, objection, and/or deletion of the personal data it stores in accordance with applicable law.

PROMOTIONAL COMMUNICATIONS

You may opt out of receiving promotional messages from us by following the "unsubscribe" instructions in those messages. If you opt out by unsubscribing, we may still send you non-promotional communications, such as those about your account, about services you have requested, or our ongoing business relations.

YOUR CALIFORNIA PRIVACY RIGHTS

California law permits residents of California to request certain details about how their information is shared with third parties for direct marketing purposes. Prestige ProLIMO does not share **your personally identifiable information with third parties** for the third parties' direct marketing purposes unless you provide us with consent to do so.

COOKIES AND ADVERTISING

Please refer to our cookie statement for more information about your choices around cookies and related technologies.

CHANGES TO THE PRIVACY POLICY

We may change this Privacy Policy from time to time. If we make significant changes in the way that we treat your personal information, we will provide you notice through the Services or by some other means, such as email.

CONTACT US

If you have any questions about this privacy statement, please contact us at info@prestigeprolimo.com